

## Royal Mews

### **Length of Visit**



The average duration of a visit to the Royal Mews is one hour. Visitors are, however, free to explore the Mews at their own pace using the complimentary self-guided audio tour. Guided tours of the Royal Mews, which are included in the admission price, also depart at half-hourly intervals and last for 45 minutes.

### **Information for Visitors with Physical Access Requirements**



#### **Wheelchairs**

Manual wheelchairs are available to borrow free of charge on a first come, first served basis for the duration of a visit.

#### **Access**

All areas of the Royal Mews have level access. As the Royal Mews is an historic building the floors are uneven and cobbled in places and visitors should take care.

#### **Respite Seating**

Benches are available throughout the visitor route.

#### **Lavatories**

Accessible lavatories are located at the rear of the Royal Mews, half way along the visitor route.

#### **Assistance dogs**



Assistance dogs are welcome and water is available on request.

#### **Parking & Transport**

There is no parking available at the Royal Mews. The nearest public parking is on Palace Street. A disabled space can be reserved in the NCP Trafalgar Car Park, Spring Gardens

SW1A 2BN by ringing + 44 (0) 20 7930 1565 or + 44 (0) 20 7930 6194. Please see [www.westminster.gov.uk/carparks](http://www.westminster.gov.uk/carparks) for further information.

The following buses run close to Buckingham Palace and are accessible for wheelchair users: 2, 8, 11, 16, 36, 52, 73, 148, 211, C1 and C10. The nearest London underground station with wheelchair access is Westminster.

For full information please see the Royal Mews page on our website.

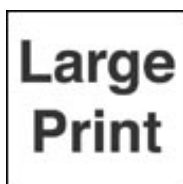
### **Information for Visitors who are Deaf or Hard of Hearing**



#### **Induction loops**

The ticket sales desks, shop till counters and the audio tour collection and return points are equipped with induction loops. Hearing aids should be switched to the T position. A complimentary audio tour is available in English, French, German, Spanish, Italian, Japanese, Chinese and Russian. The audio tour handsets are T-coil compatible and equipped with volume control. Neck loops are also available on request.

#### **Audio Tour Transcript**



A printed version of the audio tour transcript in large print is also available in the above languages.

#### **Guided Tours**

Guided tours are available of the Royal Mews free of charge and last for 45 minutes. Guides can wear portable induction loops on request. These can be pre-booked through the Specialist Sales team on + 44 (0) 20 7766 7324 or [specialistsales@royalcollection.org.uk](mailto:specialistsales@royalcollection.org.uk).



BSL interpreted and Lipspeaking guided tours of the Royal Mews run on selected dates. Contact the Specialist Sales team on + 44 (0) 20 7766 7324 or [specialistsales@royalcollection.org.uk](mailto:specialistsales@royalcollection.org.uk) for details.

### **Assistance dogs**



Assistance dogs are welcome and water is available on request.

### **Information for Visitors who are Blind or Partially Sighted**



### **Access**

All areas of the Royal Mews have level access.

### **Flooring**

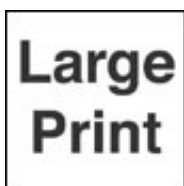
As the Royal Mews is an historic building, the floors are uneven and cobbled in places, and visitors should take care.

### **Tours**

Guided tours of the Royal Mews are available free of charge. A complimentary audio tour is also available in English, French, German, Spanish, Italian, Japanese, Chinese and Russian.

Introductory and themed Verbal Description tours are available. Tours last 90 minutes and must be pre-booked. Please contact the Specialist Sales team on + 44 (0) 20 7766 7324 or [specialistsales@royalcollection.org.uk](mailto:specialistsales@royalcollection.org.uk) for further details.

### **Visual aids**



The Visitor Information leaflet and the audio tour transcript are available in large print.

### **Lavatories**

Accessible lavatories are located at the rear of the Royal Mews, half way along the visitor route.

**Assistance dogs**



Assistance dogs are welcome and water is available on request.