

The Queen's Gallery, Palace of Holyroodhouse

Length of Visit



The average duration of a visit to The Queen's Gallery is one hour. Visitors are, however, free to explore the exhibitions at their leisure using the complimentary self-guided audio tour.

Information for Visitors with Physical Access Requirements



Wheelchairs

Manual wheelchairs are available to borrow free of charge on a first come, first served basis for the duration of a visit.

Access

There are 22 steps up to the main exhibition level. The remainder of the gallery has level access.

Lifts

A lift provides wheelchair access to the main exhibition and measures 137cm in depth by 106cm in width.

Flooring

The Queen's Gallery has polished wooden floors. There are stone floors in the shop and in the lobby.

Respite Seating

Seating is available in the Gallery and in the Café at the Palace in the Mews Courtyard.

Lavatories

Accessible lavatories are located in The Queen's Gallery and in the Mews Courtyard, opposite the café.

Assistance dogs



Assistance dogs are welcome and water is available on request.

Parking & Transport

For full information please see The Queen's Gallery, Edinburgh page on our website.

Information for Visitors who are Deaf or Hard of Hearing



Induction loops

The ticket sales desks, shop till counters and the audio tour collection and return points are equipped with induction loops. Hearing aids should be switched to the T position. A complimentary audio tour is available in English. The audio tour handsets are T-coil compatible and equipped with volume control. Neck loops are also available on request.

Audio Tour Transcript



A printed version of the audio tour transcript in large print is also available.

Guided Tours



BSL interpreted guided tours run on selected dates. Please contact the Specialist Sales team on + 44 (0) 20 7766 7324 or specialistsales@royalcollection.org.uk for details.

Assistance dogs



Assistance dogs are welcome and water is available on request.

Information for Visitors who are Blind or Partially Sighted



Access

There are 22 steps up to the main exhibition level. The remainder of the gallery has level access.

Lifts

A lift provides wheelchair access to the main exhibition and measures 137cm in depth by 106cm in width.

Flooring

The Queen's Gallery has polished wooden floors. There are stone floors in the shop and in the lobby.

Audio Tour

A complimentary audio tour is available in English.

Visual aids



The Visitor Information leaflet, audio tour transcript and exhibition labels are available in large print. The e-gallery terminals also allow text and images to be enlarged.

Guided Tours

Introductory and themed Verbal Description Tours are available. Tours last 90 minutes and must be pre-booked. Please contact the Specialist Sales team on 020 7766 7324 or specialistsales@royalcollection.org.uk for further details.

Lavatories

Accessible lavatories are located in the Mews Courtyard, opposite the café, and in The Queen's Gallery.

Assistance dogs



Assistance dogs are welcome and water is available on request.