

## The Queen's Gallery, Palace of Holyroodhouse

### **Length of Visit**



The average duration of a visit to The Queen's Gallery is one hour. Visitors are, however, free to explore the exhibitions at their leisure using the complimentary self-guided audio tour.

### **Information for Visitors with Physical Access Requirements**



#### **Wheelchairs**

Manual wheelchairs are available to borrow free of charge on a first come, first served basis for the duration of a visit.

#### **Access**

There are 22 steps up to the main exhibition level. The remainder of the gallery has level access.

#### **Lifts**

A lift provides wheelchair access to the main exhibition and measures 137cm in depth by 106cm in width.

#### **Flooring**

The Queen's Gallery has polished wooden floors. There are stone floors in the shop and in the lobby.

#### **Respite Seating**

Seating is available in the Gallery and in the Café at the Palace in the Mews Courtyard.

#### **Lavatories**

Accessible lavatories are located in The Queen's Gallery and in the Mews Courtyard, opposite the café.

### **Assistance dogs**



Assistance dogs are welcome and water is available on request.

### **Parking & Transport**

For full information please see The Queen's Gallery, Edinburgh page on our website.

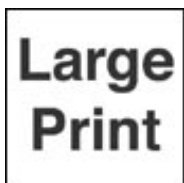
### **Information for Visitors who are Deaf or Hard of Hearing**



### **Induction loops**

The ticket sales desks, shop till counters and the audio tour collection and return points are equipped with induction loops. Hearing aids should be switched to the T position. A complimentary audio tour is available in English. The audio tour handsets are T-coil compatible and equipped with volume control. Neck loops are also available on request.

### **Audio Tour Transcript**



A printed version of the audio tour transcript in large print is also available.

### **Guided Tours**



BSL interpreted guided tours run on selected dates. Please contact the Education Bookings team on + 44 (0) 20 7766 7323 or [adulteducation@royalcollection.org.uk](mailto:adulteducation@royalcollection.org.uk) for details.

### **Assistance dogs**



Assistance dogs are welcome and water is available on request.

### **Information for Visitors who are Blind or Partially Sighted**



#### **Access**

There are 22 steps up to the main exhibition level. The remainder of the gallery has level access.

#### **Lifts**

A lift provides wheelchair access to the main exhibition and measures 137cm in depth by 106cm in width.

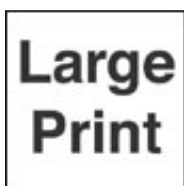
#### **Flooring**

The Queen's Gallery has polished wooden floors. There are stone floors in the shop and in the lobby.

#### **Audio Tour**

A complimentary audio tour is available in English.

#### **Visual aids**



The Visitor Information leaflet, audio tour transcript and exhibition labels are available in large print. The e-gallery terminals also allow text and images to be enlarged.

#### **Guided Tours**

Introductory and themed Verbal Description Tours are available. Tours last 90 minutes and must be pre-booked. Please contact the Education Bookings team on 020 7766 7323 or [adulthoodeducation@royalcollection.org.uk](mailto:adulthoodeducation@royalcollection.org.uk) for further details.

#### **Lavatories**

Accessible lavatories are located in the Mews Courtyard, opposite the café, and in The Queen's Gallery.

**Assistance dogs**



Assistance dogs are welcome and water is available on request.