

Palace of Holyroodhouse

Length of Visit



The average duration of a visit to the Palace of Holyroodhouse is between one and one and a half hours. Visitors are, however, free to explore the Palace at their leisure using the complimentary self-guided audio tour.

Information for Visitors with Physical Access Requirements



Wheelchairs

Manual wheelchairs are available to borrow free of charge on a first come, first served basis for the duration of a visit.

Access

There are 27 steps in the Great Staircase. Please ask a Warden for assistance if you would like to use the lift. There is no wheelchair access to Mary, Queen of Scots' Chambers which are accessed via a steep spiral staircase consisting of 25 steps. A virtual tour is available using the e-Gallery which is situated just off the Great Gallery.

Lifts

The lift measures 108cm in depth by 107cm in width.

Flooring

The floors inside the State Apartments are either wooden or carpeted with thick pile carpet. The floor in the Abbey has gravel chippings. As the Palace is an historic building, the floors may be uneven and visitors should take care.

Respite Seating

Benches are available in the forecourt, the Abbey and in the State Apartments. There are café facilities at the Café at the Palace in the Mews Courtyard.

Lavatories

Accessible lavatories are located in the Mews Courtyard, opposite the café, and in The Queen's Gallery.

Assistance dogs



Assistance dogs are welcome and water is available on request.

Parking & Transport

For full information on how to get here please see the Palace of Holyroodhouse page on our website.

Information for Visitors who are Deaf or Hard of Hearing



Induction loops

The ticket sales desks, shop till counters and the audio tour collection and return points are equipped with induction loops. Hearing aids should be switched to the T position. A complimentary audio tour is available in English, French, German, Spanish, Italian, Japanese, Chinese and Russian. The audio tour handsets are T-coil compatible and equipped with volume control. Neck loops are also available on request.

Audio Tour Transcript



A printed version of the audio tour transcript in large print is also available in the above languages.

Guided Tours



BSL interpreted guided tours run on selected dates. Please contact the Specialist Sales team on +44 (0) 20 7766 7324 or specialistsales@royalcollection.org.uk for details.

Assistance dogs



Assistance dogs are welcome and water is available on request.

Information for Visitors who are Blind or Partially Sighted



Access

There are 27 steps in the Great Staircase. Mary, Queen of Scots' Chambers are accessed via a steep spiral staircase consisting of 25 steps. Please ask a Warden for assistance if required.

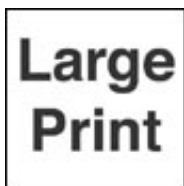
Flooring

The floors inside the State Apartments are either wooden or carpeted with thick pile carpet. The floor in the Abbey has gravel chippings. As the Palace is an historic building, the floors may be uneven and visitors should take care.

Audio Tour

A complimentary audio tour is available in English, French, German, Spanish, Italian, Japanese, Chinese and Russian.

Visual aids



The Visitor Information leaflet and the audio tour transcript are available in large print.

Guided Tours

Introductory and themed Verbal Description Tours are available. Tours last 90 minutes and must be pre-booked. Please contact the Specialist Sales team on + 44 (0) 20 7766 7324 or specialistsales@royalcollection.org.uk for further details.

Lavatories

Accessible lavatories are located in the Mews Courtyard, opposite the café, and in The Queen's Gallery.

Assistance dogs



Assistance dogs are welcome and water is available on request. There is a low ceiling on the steep spiral staircase leading to Mary, Queen of Scots' Chambers. Staff will be happy to accompany blind or partially sighted visitors.