

Frogmore House

Length of Visit



The average duration of a visit to Frogmore House and gardens is between two and three hours for the May Charity days and August Bank Holiday opening. Visitors can explore the house and gardens at their leisure.

The Group Guided Tours in August and September last approximately two hours. Visitors do not have the opportunity to visit the gardens on these days.

Information for Visitors with Physical Access Requirements



Access

There are three steps at the main entrance to Frogmore House, which is accessible via a platform lift. Inside Frogmore House there are 30 steps to access the one room upstairs. There is no wheelchair access to the Cross Gallery upstairs in Frogmore House, but visitors are able to see pictures of the room in a display on the ground floor.

Wheelchairs

Manual wheelchairs are available to borrow free of charge on a first come, first served basis for the duration of the visit. On the Group Guided Tour days wheelchairs must be pre-booked through the Specialist Sales team on + 44 (0) 20 7766 7324 or specialistsales@royalcollection.org.uk.

Mobility scooters can be used in the gardens, but not in Frogmore House itself, owing to the confined nature of the rooms.

Flooring

Most rooms are carpeted and some have polished wooden floors and the garden path is gravelled. As Frogmore House is an historic building, the floors may be uneven and visitors should take care.

Lift

The platform lift at the entrance to Frogmore House measures 120cm in depth by 80cm in width.

Respite Seating

May Charity Days and August Bank Holiday Opening

There is no seating provided in the garden, other than at the refreshment tent, although visitors may bring small portable seats to use in the garden. Seating is available within Frogmore House on request.

Group Guided Tours: August and September

Seating is available within Frogmore House on request.

Lavatories

Accessible lavatories are available adjacent to the house.

Assistance dogs



Assistance dogs are welcome and water is available on request.

Parking & Transport

May Charity Days and August Bank Holiday Opening

Parking is available in the Windsor Home Park. Vehicles approach Frogmore via Park Street in Windsor, which leads onto The Long Walk. Special parking provision is made as close to Frogmore House as possible for visitors with disabilities and a shuttle bus takes visitors from the car park to the Garden Entrance. The house is a 5-10 minute walk from the garden entrance on gravel paths. Coaches can drop off and pick up visitors at the Long Walk Gate and park at the Alma Road Coach Park in Windsor.

Group Guided Tours: August and September

All group members must arrive together at the house, for security reasons. Group members must all arrive on one coach or mini-bus, and may not come on foot or by car. Vehicle access to Frogmore House is via the Shaw Farm Gate, located on the A308 Albert Road. On arrival at the gate, the police supervise admission and provide directions to the house. The driver of the vehicle is permitted to drop off the group outside Frogmore House, but will be required to park in a designated parking bay some distance from the house for the duration of the visit. The driver will not be able to join the tour.

Public Transport

Buses 1, 6, 71, 77 and 582 serve Windsor town centre and are accessible for wheelchair users. The nearest National Rail stations to Frogmore House are Windsor and Eton Central (change at Slough from London Paddington) and Windsor and Eton Riverside (direct service from London Waterloo).

For full information on how to get here please see the Frogmore House page on our website.

Information for Visitors who are Deaf or Hard of Hearing



Induction Loops

Induction loops are installed at the ticket desk and in the shop.

Guided Tours

Guided tours are available for groups only on the Group Guided Tour dates on Tuesdays, Wednesdays, Thursdays and Saturdays from 4 August - 26 September 2009. They must be pre-booked via the Specialist Sales team on + 44 (0) 20 7766 7324 or specialistsales@royalcollection.org.uk.

Guides can wear portable induction loops on request. These can be pre-booked through the Specialist Sales team on + 44 (0) 20 7766 7324 or specialistsales@royalcollection.org.uk.

Assistance dogs



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Parking & Transport

May/June Charity Days and August Bank Holiday Opening

Parking is available in the Windsor Home Park. Vehicles approach Frogmore via Park Street in Windsor, which leads onto The Long Walk. Special parking provision is made as close to Frogmore House as possible for visitors with disabilities and a shuttle bus takes visitors from the car park to the Garden Entrance. The house is a 5-10 minute walk from the garden entrance on gravel paths. Coaches can drop off and pick up visitors at the Long Walk Gate and park at the Alma Road Coach Park in Windsor.

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Information for Visitors who are Blind or Partially Sighted



Access

There are three steps at the main entrance to Frogmore House, which is accessible via a platform lift. Inside Frogmore House there are 30 steps to access the one upstairs room. There is no lift access to the upstairs room in Frogmore House, but visitors are able to see pictures of the room in a display on the ground floor.

Guided Tours

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Introductory and themed Verbal Description tours are available. Tours last 90 minutes and must be pre-booked. Please contact the Specialist Sales team on + 44 (0) 20 7766 7324 or specialistsales@royalcollection.org.uk for further details.

Flooring

There are carpeted or polished wooden floors inside the house. As Frogmore House is an historic building, the floors may be uneven and visitors should take care when walking about.

There are gravel paths in the garden.

Lift

The lift at the entrance to Frogmore House measures 120cm in depth by 80cm in width.

Lavatories

Accessible lavatories are available adjacent to the house.

Assistance dogs



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Parking & Transport

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