

Clarence House

Length of Visit



A visit to Clarence House lasts one hour, including a 45-minute guided tour and a visit to the Clarence House Shop.

Information for Visitors with Physical Access Requirements



Wheelchairs

Manual wheelchairs are available to borrow free of charge for the duration of a visit. They must be pre-booked by contacting the Specialist Sales team on + 44 (0) 20 7766 7324 or specialistsales@royalcollection.org.uk

Mobility scooters can be used in the gardens, but not in Clarence House itself, owing to the confined nature of the rooms.

Access

There are three steps at the entrance to the house. The remainder of the visitor route has level access.

Lifts

A platform stair-lift provides step-free access into the building. The lift measures 130cm in depth by 80cm in width.

Flooring

Most rooms are carpeted and some have polished wooden floors. The temporary structure in the garden has decking flooring and the garden path is gravelled. As Clarence House is an historic building, the floors may be uneven and visitors should take care.

Respite Seating

There are benches at the entrance but there is no seating inside the house. Chairs can be provided on request. Visitors are welcome to use walking sticks or folding stools with seat attachments, provided that they have rubber stoppers.

Lavatories

There are no lavatories at Clarence House. The nearest accessible lavatories are in St James's Park, opposite the entrance to Clarence House.

Assistance dogs



Assistance dogs are welcome and water is available on request.

Parking and transport

Parking for Blue Badge holders is available but must be pre-booked by contacting the Specialist Sales team. If all parking spaces are full, meter parking, pay and display parking, pay-by-phone parking and disabled parking for blue badge holders are all available on Waterloo Place, just off Pall Mall. A disabled space can be reserved in the NCP Trafalgar Car Park, Spring Gardens SW1A 2BN by ringing + 44 (0) 20 7930 1565 or + 44 (0) 20 7930 6194. Please see www.westminster.gov.uk/carparks for further information.

There are no buses which run directly past Clarence House. The following buses serve nearby Regent Street and are accessible for wheelchair users: 3, 6, 9, 12, 13, 15, 23, 88, 94, 139, 159, 453. The nearest underground station with wheelchair access is Westminster.

For full information on how to get here please see the Clarence House page on our website.

Information for Visitors who are Deaf or Hard of Hearing



Induction loops

The ticket desk and shop counters are equipped with induction loops. Hearing aids should be switched to the T position.

Guided Tours

All visits to Clarence House are guided and last for one hour. Guides can wear portable induction loops on request. These must be pre-booked through the Specialist Sales team on + 44 (0) 20 7766 7324 or specialistsales@royalcollection.org.uk.



BSL interpreted and Lipspeaking guided tours of Clarence House run on selected dates. Please contact the Specialist Sales team on + 44 (0) 20 7766 7324 or specialistsales@royalcollection.org.uk for details.

Assistance dogs



Assistance dogs are welcome and water is available on request.

Information for Visitors who are Blind or Partially Sighted



Access

There are 3 steps at the entrance to Clarence House. The remainder of the visitor route has level access.

Flooring

There are gravel paths at the entrance. The inside of the building is fully carpeted. As Clarence House is an historic building, the floors may be uneven and visitors should take care.

Visual aids



The Visitor Information leaflet is available in large print.

Verbal Description Tours

Introductory and themed Verbal Description Tours are available. Tours last 90 minutes and must be pre-booked. Please contact the Specialist Sales team on + 44 (0) 20 7766 7324 or specialistsales@royalcollection.org.uk for further details.

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Assistance dogs



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